

Booking Policy and Terms and Conditions

Beyond the Water - Speyside Swimmers

At Beyond the Water, one of our promises to you (the swimmer) is that we will always put your safety and well-being first and above anything else. Safety is our highest priority and something we relentlessly strive for, no matter what.

Terms and Conditions relating to your Speyside Swimmers Session -

Declaration – Please ensure you have reviewed all information you have submitted within your booking. By making this booking you are declaring that all information you are submitting is true, accurate and complete to the best of your knowledge. If booking spaces for other people you confirm that you have their consent to submit information on their behalf.

Attending any coaching sessions held by Beyond the Water (Speyside Swimmers) is at your own risk, Beyond the Water (Speyside Swimmers) accept no liability for any injury or loss that may be incurred from attending one of our coaching sessions.

Booking Policy - Beyond the Water (Speyside Swimmers) reserve the right to change session times, days and location subsequent to your booking. Any changes to a Speyside Swimmers Session will be notified to you at the earliest opportunity and be offered a full refund. Beyond the Water reserve the right to cancel a Speyside Swimmers Session in its entirety for whatever reason, you will receive a full refund in this instance.

Speyside Swimmers Session cancellations by you (the swimmer)

- Cancellations within 2 - 7 days of the session will result in a refund minus unrecoverable costs
- Cancellations within 24 hours of the session will not be refunded or transferred
- ALL refunds will be subject to penalties relating to unrecoverable costs and booking fees
- No transfers